



# Washington Suburban Sanitary Commission

14501 Sweitzer Lane • Laurel, Maryland 20707-5901

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April 17, 2013

Montgomery Square Citizens Association  
12013 SMOKETREE RD  
Potomac, MD 20854

Dear Customer:

Within the next few months, WSSC will begin some important work in your neighborhood. This work is part of a broad WSSC program designed to eliminate the possibility of sewer overflows and basement backups. It is, in part, the result of a Consent Decree reached with the Environmental Protection Agency, the Maryland Department of Environment, and several local environmental groups. It requires WSSC to rehabilitate aging sanitary sewer system. A company under contract with WSSC will rehabilitate the sewer house connections and lateral pipes to eliminate defects and to restore the carrying capacity of the sewers.

To rehabilitate the sewer house connections and lateral pipes, the Contractor may need to utilize open-trench excavation of the pipe. Any defective sewer house connections and lateral pipes will be replaced, from the main to the property line. There may be some adjustment to parking and driving patterns while the contractor performs the necessary rehabilitation work for short periods on a few occasions. This will only occur during normal work hours and there will be no equipment left on the site over the duration of this project. Every effort will be made to minimize traffic inconveniences and to maintain appropriate signs to assure road safety in work areas.

We apologize in advance for the inconveniences that you may experience. We will contact you again a few weeks prior to Contractor mobilizing to your neighborhood, as well as approximately forty-eight (48) hours in advance. This project will greatly decrease the chances of sewage overflow or basement backup to you and your neighbors. In this way, we hope to safeguard the health of our customers and the environment.

In addition, WSSC has a Customer Notification System (CNS) that can inform and update customers about these types of projects via text message or email. Customers may sign up for CNS by visiting our website at [www.wsscwater.com](http://www.wsscwater.com) and clicking on the CNS icon. During the sign-up process click on the box that says "community/other events". The CNS is free, but charges from your cell phone provider do apply for text messages.

We are available to answer your questions or concerns. You can contact the WSSC Project Manager, Mr. Samuel E. Edoror at 301-206-8842 between the hours of 8:00 a.m. and 4:00 p.m. Monday through Friday. Thank you for partnering with WSSC in this important work to improve the infrastructure and preserve the environment for future generations.

Sincerely,

A handwritten signature in black ink that reads "Mark Behe". The signature is written in a cursive style with a large, sweeping initial "M".

Mark M. Behe, P.E., Unit Coordinator  
Infrastructure Systems Group  
(301) 206-8325  
Email: [mBehe@wsscwater.com](mailto:mBehe@wsscwater.com)